

UNIFIED CARRIER LICENCE
TELECOMMUNICATIONS ORDINANCE (Chapter 106)

HKBN Enterprise Solutions Limited

Name of Tariff:

Enterprise SIP Trunk / IDA-P / Internet SIP Trunk (“Service”)
(previously named as “Enterprise SIP Trunk”)

Description of Tariff:

The Service, which is Internet Protocol (“IP”) routing technology based, inter-connects IP phone system and HKBNES’s network to support voice and multimedia communication services, plus optional rental of IP phones.

Service Description	Service Charges (HK\$)
Monthly Rental (per channel)	\$1,000 per Month
Monthly Rental for Caller Number Display (per trunk)	\$2,000 per Month
Monthly Rental for IP Phone (per phone)	\$2,000 per Month
Usage Charge	\$0.05 per call occupancy minute
Installation	\$50,000 per Trunk per installation address
Internal Relocation	\$20,000 per Trunk per installation address
External Relocation	\$30,000 per Trunk per installation address
Reconfiguration or Change of Signaling Protocol (per Request)	\$10,000 per Trunk
Reconfiguration or Change of Service Feature (per Request)	\$2,000 per Request
Reactivation Service (within the same installation address)	\$10,000 per Trunk
Permanent Call Forward (PCF)	\$100 per Month
Enhanced Permanent Call Forward (EPCF)	\$100 per Month
Monthly Rental for Business Continuity Plan (BCP)	\$1,000 per DDI per Month
Monthly Rental for Overflow Diversity	\$1,000 per Trunk per Month
Monthly Rental for Path Diversity	\$10,000 per Trunk per Month
Setup Charge for Business Continuity Plan (BCP)	\$5,000 per DDI
Setup Charge for Overflow Diversity	\$5,000 per Trunk
Setup Charge for Path Diversity	\$100,000 per Trunk
Service Charge of scheduling Call Divert of BCP	\$2,000 per Request
Service Charge of arranging Drill Test	\$2,000 per Request

The following charges shall apply to Customer of the Service which average traffic exceeds 0.45 Erlang measured in any one month. HKBNES may, at any time upon giving prior to the Customer, impose the following charges when the usage of the Service by the Customer is for specific application (for example but not limited to, with high usage, etc). The Customer shall be deemed to have accepted the following charges if the Customer continues to use the Service after the date of notice.

Description	Service Charges (HK\$)	Project Management Charge (HK\$)
Enterprise SIP Trunk / IDA-P / Internet SIP Trunk	1,000 per channel per month	6,000 per line
Usage Charge	\$0.05 per minute per channel	
Number of Call Usage	\$0.05 per call attempt	
Traffic Measurement Charge	450 per month per customer	

Note: Erlang = $\frac{\text{Total number of calls within 1-hour period} \times \text{Average holding time of each call}}{\text{(One-Hour Period)}}$

Note:

1. The provision of the Service is subject to HKBNES feasibility study, network coverage, resources availability and the equipment compatibility between Customer and HKBNES network facilities.
2. The Service is restricted to normal office use only. To ensure service stability, the Service is not to be used by any customer for the purpose of operation of a call centre generating a high volume of outbound calls on a daily basis.
3. The Minimum Contract Period of the Service is 12 months. Early Service termination before contract expiration date is subject to service cancellation charge, which is equal to the total contract sum less by service charges paid.
4. HKBNES reserves the right to terminate the provision of the Service upon 30-day prior written notice.
5. If HKBNES detects a high volume of calls from a Customer (i.e. exceeding 30 calls per minute for each channel), HKBNES may suspend or terminate the Service to the Customer without any prior notice.
6. The Service is subject to HKBNES's prevailing General Terms and Conditions of services and applicable Special Conditions as published from time to time.

Effective Date of Tariff:

Immediate

Revision History:

Last revision: U0022-003-JUL2022-R