

Special Terms and Conditions for Yealink Roomcast-011 / UVC 34 / CP900/ SV 40 / WPP-30/VCM36-W

1. Yealink Roomcast-011 / UVC 34 / CP900/ SV 40 / WPP-30/VCM36-W (“Device”) is manufactured by Yealink Network Technology Corporation Limited (“Yealink”). HKBNES is not the manufacturer of the Device and shall not be held liable for any loss, damage or liability arising in conjunction with the purchase, possession or use of the Device by the Customer. The Customer agrees that any such claims, disputes, or issues related to the Device should be directed solely to Yealink.
2. Yealink provides 2-year carry-in warranty service for the Device via NRG Hong Kong Limited (“NRG”). Customer should keep the original copy of the delivery note issued by HKBNES for warranty purposes.
3. The warranty does not cover Device that has been altered or repaired other than by NRG, damaged due to improper use, neglect or normal wear and tear.
4. During the warranty period, a replacement unit of the Device will be provided to the Customer after the cause for failure or defect has been identified by NRG.
5. Under the monthly rental plan, the Device shall be provided by HKBNES to the Customer on a lease-to-own basis. Subject to full payment of the service charges, title and risk of the Device shall pass to the Customer at the end of the MCP. Under the one-off payment plan, title and risk of the Device shall pass to the Customer upon successful delivery to the Customer’s installation address.
6. Under the monthly rental plan, if any of the Services are terminated before the expiration of the MCP for whatever reason, or that the relevant MCP for the Services has expired, Customer shall forthwith be liable to pay for the aggregate charges for the monthly rental of the Device stipulated above for the remaining term of the MCP.
7. The Device may be delivered and/or installed within 4-6 weeks to Customer’s installation address after the Service commences. HKBNES reserves all its rights and final discretion to determine the Device delivery modes and methods and HKBNES may change such modes and/or methods from time to time as it shall deem appropriate without prior notice and/or giving any reason therefor. In this connection, the Customer agrees to give consent to HKBNES to transfer its contact information including but not limited to its company name, business registration number, contact person, contact number, email address, correspondence and installation address to the appointed contractor, courier or any authorized third-party service provider for the purpose to arrange for delivery and/or installation of the Device.
8. Under the monthly rental plan, Customer can only subscribe maximum 2 units of Device for each model for rental, and may not during any time of the MCP order any Device for rental in addition to that having been ordered upon signing of this Order Confirmation.