HKBN
ENTERPRISE SOLUTIONS

Operator Connect
Teams Voice
Yealink MP58-WH E2 Teams Phone
Quick User Guide

Prepared by
HKBN Enterprise Solutions

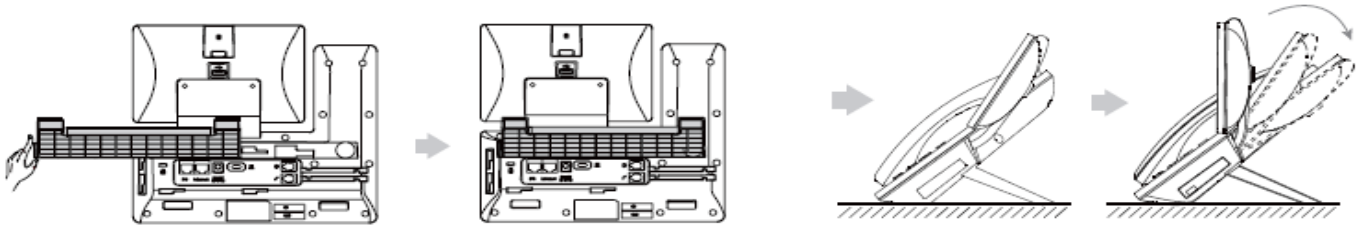
Version 1.0



Yealink MP58-WH E2 Teams Phone Quick User Guide

1. Assemble the Phone

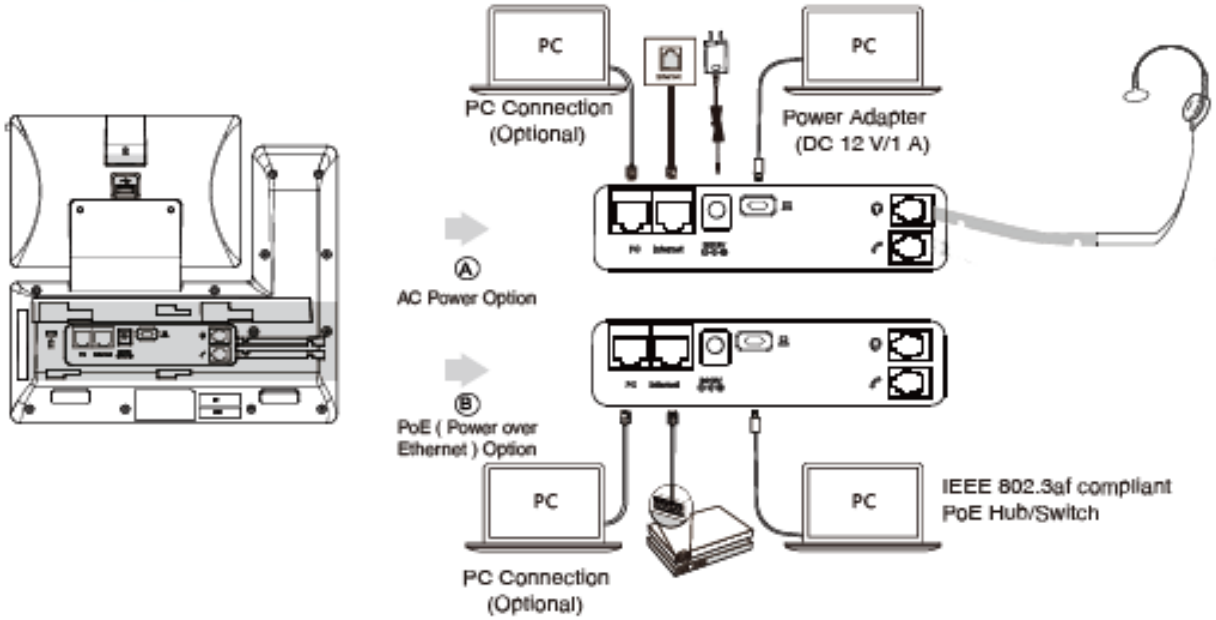
Attach the stand and adjust the angle of touch screen.



2. Connect Network & Power

Option A (Recommended): Connect the LAN cable to a PoE switch.

Option B: Connect LAN cable and use the Yealink power adapter.



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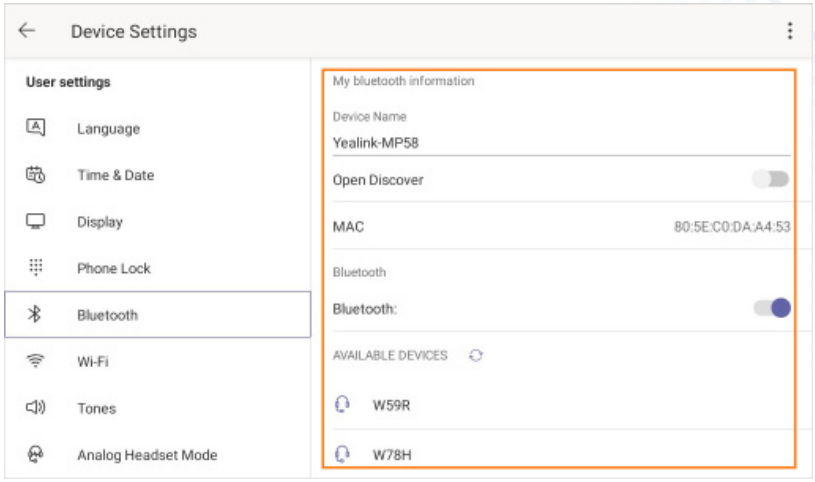
3. Connect Bluetooth

3.1 Tap your account avatar on the phone screen, then navigate to Settings > Device Settings > Bluetooth to turn it on and pair your handset.

3.2 Your handset will appear as Yealink-MP58 by default, working up to 10 meters (32 feet) away with best performance at 1 to 2 meters (3 to 6 feet).

3.3 Put the Bluetooth handset on the phone and confirm the connection on the phone screen.



4. Power On for Initial Setup

4.1 Boot the phone after connecting the power.

4.2 Select the display language and click ✓ in the top right corner.



3.3 Select the desired time zone and click ✓ in the top right corner.



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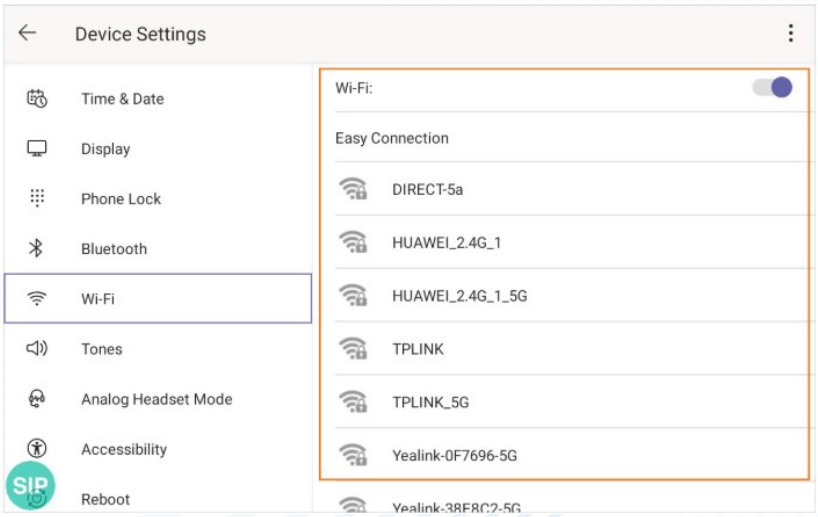
5. Activate / Deactivate Wi-Fi Mode

4.1 Tap the account avatar or ☰.

4.2 Go to **Settings > Device settings > Wi-Fi.**

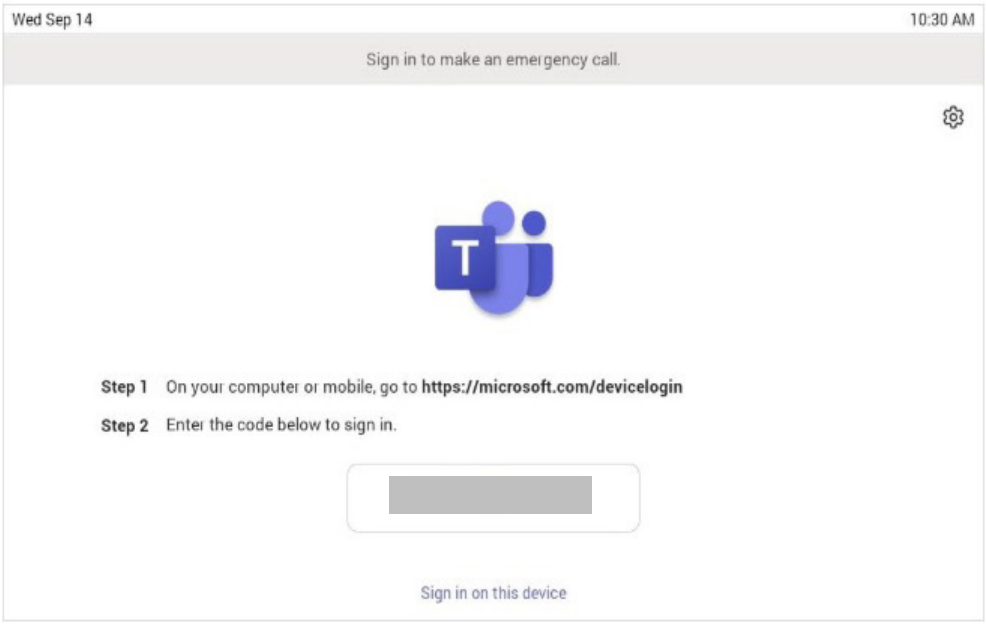
4.3 Tap the toggle to turn on / off **Wi-Fi**.

4.4 If Wi-Fi is turned on, select a network.



6. Sign in to Microsoft Teams

5.1 Tap **Sign in on this device.**



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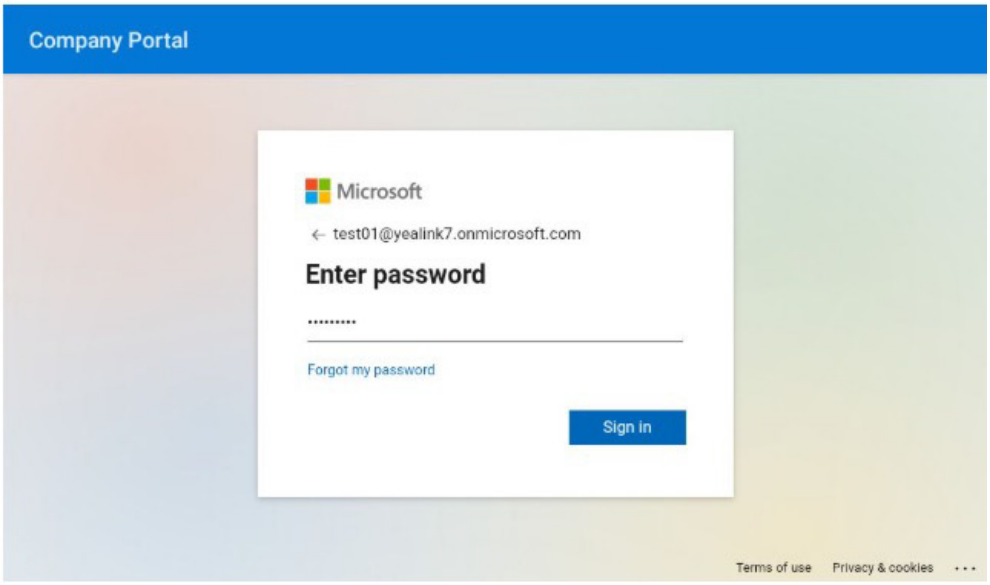
6.2 Enter your user credentials and tap **Sign in.**

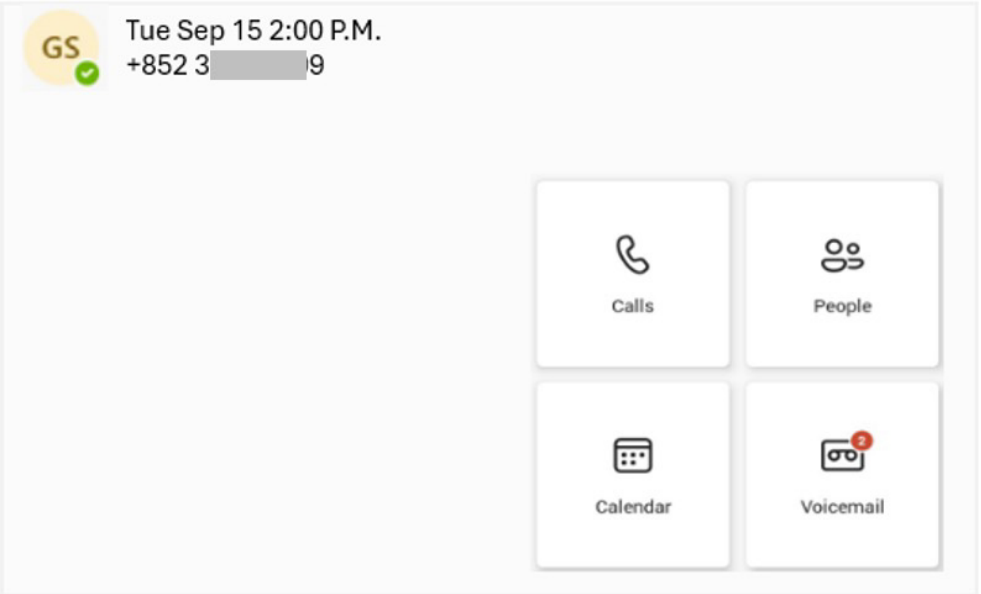
6.3 Enter your password and tap **Sign in.**



6.4 After the device signs in successfully, tap **Got it.**

6. Ready to use

Confirm that you can see your account avatar, date & time, telephone number, calls, calendar, voicemail, and more.



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8. Troubleshooting

No power: Check network connection using PoE or power adapter.

Cannot sign in: Verify internet and Microsoft account.

No calling: Confirm Teams Phone license and number assignment.

No sound on cordless handset:

Option A: Check the battery: Ensure the handset has sufficient charge. If the battery is low, place it back on the charging cradle.

Option B: Verify the Bluetooth connection: Make sure the handset is paired with the base unit. Details refer to part 3. Connect Bluetooth.

9. Factory Reset

When the phone is idle, press and hold the pound key (#) and star key (*) for about 6 seconds to reset the device to factory settings.

For detailed user guide,
please refer to: https://support.yealink.com/document-detail/c94f71c16d534bde80436e9e1e72d4d7

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