

Global SIM for Business 使用教學 Tutorial

到達目的地 Upon Arrival at Your Destination



1 – 插入SIM卡 Insert the SIM card

雙卡手機用戶建議把SIM卡插入SIM 1卡槽。

For Dual SIM smartphones, we recommend inserting Global SIM into SIM slot 1.



2 – 開啟「流動數據」及「數據漫遊」

Enable "Mobile Data" and "Data Roaming"

開啟「流動數據」及「數據漫遊」功能(如為雙卡手機，請開啟SIM 1卡槽的相關設定)，將自動連接當地網絡，可在開啟數據漫遊後收到連接成功的確認短訊。

⚠ 如未能連接上網，請重啟手機或設定流動網絡存取點(APN)為「e-ideas」。

a) iOS: 設定 > 流動網絡 > (選擇Global SIM卡) > 流動數據網絡 > APN

b) Android: 設定 > 連線 > 流動網絡 > 接入點名稱(*個別Android手機會有所分別)

Enable "Mobile Data" and "Data Roaming" features (for dual-SIM smartphone please use SIM 1 card slot for related settings). This will automatically connect you to the local network and enable data roaming. You will receive a confirmation SMS upon successful connection.

⚠ **If you cannot access to the Internet, please restart the smartphone or set your Access Point Name (APN) as "e-ideas".**

a) iOS: Settings > Mobile Service > (select Global SIM card) > Mobile Data Network > APN

b) Android: Settings > Connections > Mobile network > Access Point Names (*May vary on different Android phones)

提示 當不使用Global SIM或更換其他SIM卡時，請關閉「數據漫遊」功能，以免產生額外漫遊數據費用。

Note When not using the Global SIM or switching to another SIM card, please disable the "Data Roaming" feature to avoid incurring additional roaming data charges.

備注

1. 速度及實際體驗會視乎當地網絡覆蓋及受其他相關網絡的因素影響。當每日數據用量達到1GB，其後速度上限為128kbps。2. 當客戶到達指定地區並開啟數據漫遊服務後，服務會自動啟動。漫遊數據收費以每一日及每個指定地區計算，使用不足一日會以一日計算。「一日」是指數據服務啟動後的24小時，以啟動服務的時區計算。3. Global SIM 只提供漫遊數據服務，漫遊不提供語音及短訊服務。4. Global SIM 適用於Mini/Micro/Nano SIM配備之行動裝置。

Remarks

1. The speed and actual experience are subject to the local network coverage and other relevant network conditions. When the daily roaming data usage reaches 1GB, the thereafter maximum speed will be 128kbps. 2. Upon customer's arrival at the designated regions and switching on the use of roaming data, the service will automatically be activated. The plan charges are calculated on a per day basis for each of the designated regions. Usage that is less than one day will be counted as one day. A "day" means 24 hours from activation of the service and calculated based on the time zone where the service is activated. 3. Global SIM supports data roaming service only, roaming voice and SMS functions are not available. 4. Global SIM is available in Mini/Micro/Nano SIM card sizes.